



# CERTIFICATE OF COMPLETION

This certificate is issued to:

**Francisco Ventura Ariza Ortiz**

*Blue Phoenix*

For having achieved competence at the task management level:

## **CRISIS MANAGEMENT AND HUMAN BEHAVIOR**

*This certificate attests to competence in Crisis Management and Human Behavior as part of the Maritime Oil and Gas Industry Competency Program, after having been evaluated in both theoretical and practical aspects based on industry standards.*

### **Objective**

The participant must demonstrate knowledge, understanding, skills, and proficiency to take on responsibilities at the level of Crisis Management and Human Behavior management aboard the vessel **Blue Phoenix**. They must also exhibit theoretical and practical knowledge of Crisis Management and Human Behavior to the competency assessor. Participants will be required to provide evidence of having achieved the required standard of competence and to undertake the tasks, duties, and responsibilities listed in Regulation V/2 (8) and A-V/2 (4) of Annex A of the STCW Code.

### **Topics**

- Emergency procedures
- Contingency plan
- Assigning tasks and responsibilities during an emergency
- Optimizing the use of resources
- Managing emergency response
- Managing passengers and other crewmembers in emergencies
- Human behavior and reactions
- Establishing and maintaining effective communications
- Leadership skills



**Assessment delivered period**

01/ 07/2024 – 31/07/2024

**Duration**

1 month

**Place Issued**

Mérida, Yucatán, México

**Expiration date**

31/07/2029



RECOGNISED  
FOR CPD

The  
**Nautical**  
Institute



**A80FM81**

Reference number

**Competency Assessor**

Juan Francisco Márquez Lara